

WEEK COMMENCING MONDAY 7TH MARCH 2022

SPEEDTEST (9th to 12th)

09/03/22

The screenshot shows the Speedtest website interface. At the top, there are navigation links: SPEEDTEST, Apps, Analysis, Network, Developers, Enterprise, About, and Log In. A banner for 'Speedtest Mobile Apps' is visible. The main test results are displayed in a dark theme:

- Result ID: 12874269369
- PING ms: 61
- DOWNLOAD Mbps: 30.36
- UPLOAD Mbps: 4.14

Below the results, there are sections for 'Connections' (listing Country Connect Ltd Cardiff and Virgin Media) and a survey titled 'HOW DOES THE CUSTOMER SERVICE OF VIRGIN MEDIA COMPARE WITH YOUR EXPECTATIONS?'. A sidebar on the right features an advertisement for 'ATTENTION PENSIONERS' with a 'TAP YOUR AGE' button. The Windows taskbar at the bottom shows the date as 10/03/2022 and the time as 09:05.

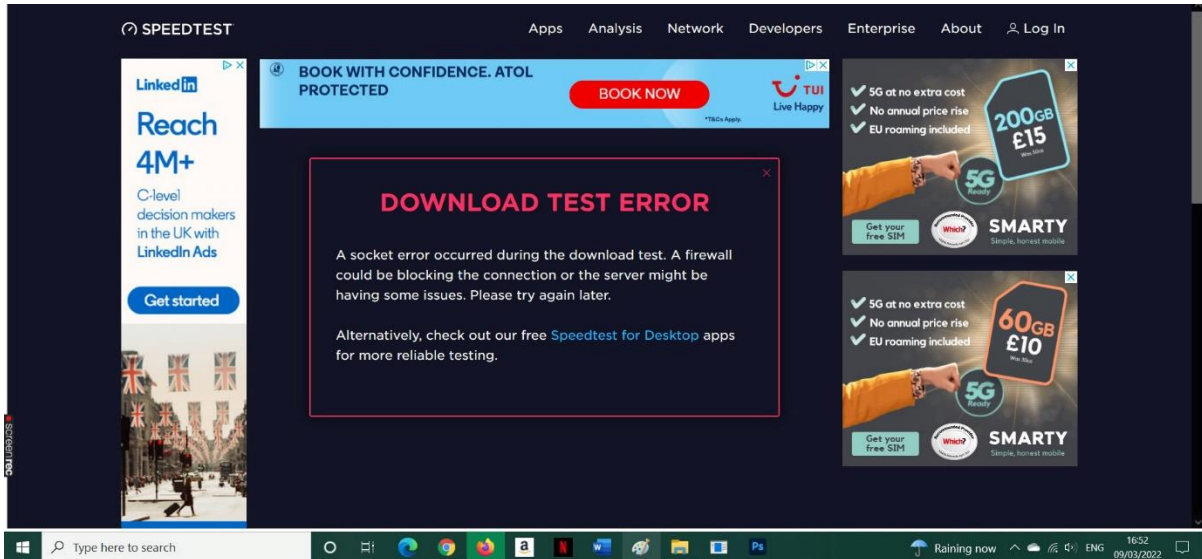
The screenshot shows the Speedtest website interface with an error message displayed in a red-bordered box:

UPLOAD TEST ERROR

A socket error occurred during the upload test. A firewall could be blocking the connection or the server might be having some issues. Please try again later.

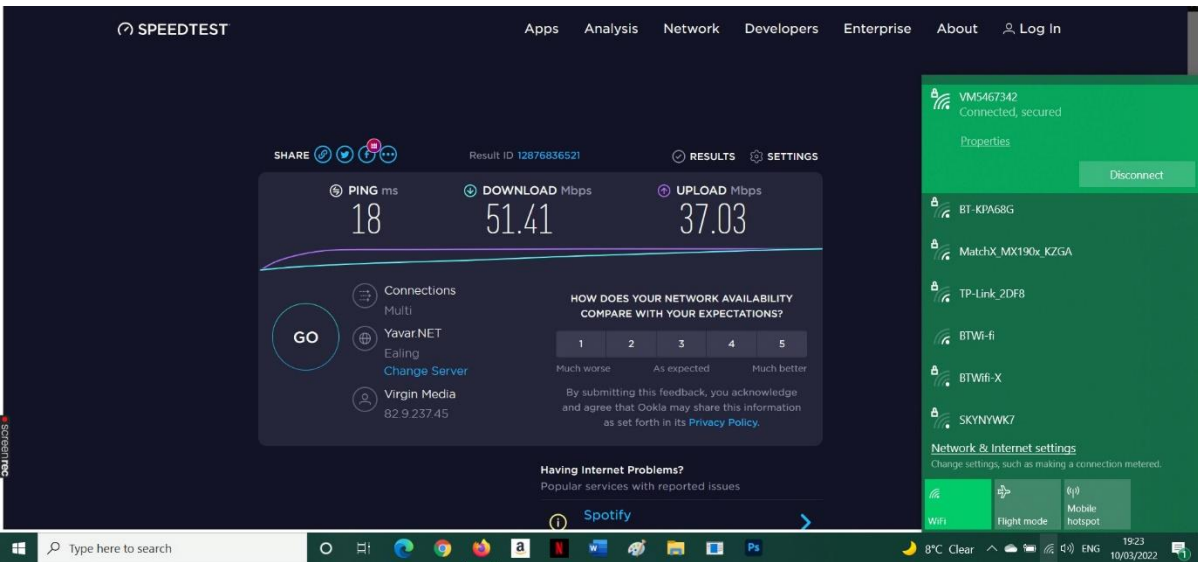
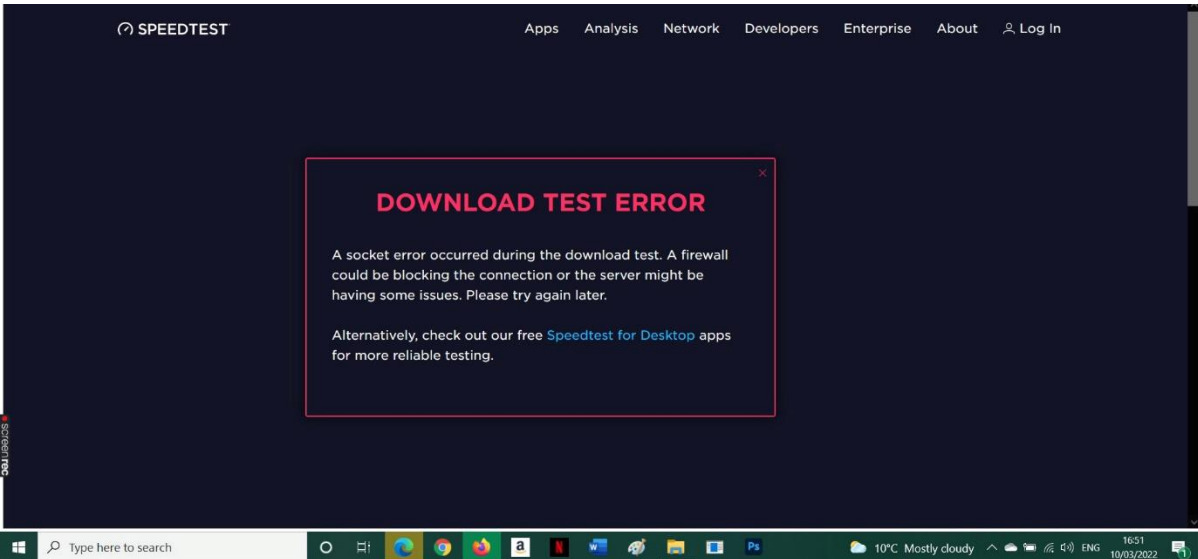
Alternatively, check out our free [Speedtest for Desktop](#) apps for more reliable testing.

The Windows taskbar at the bottom shows the date as 09/03/2022 and the time as 10:45.

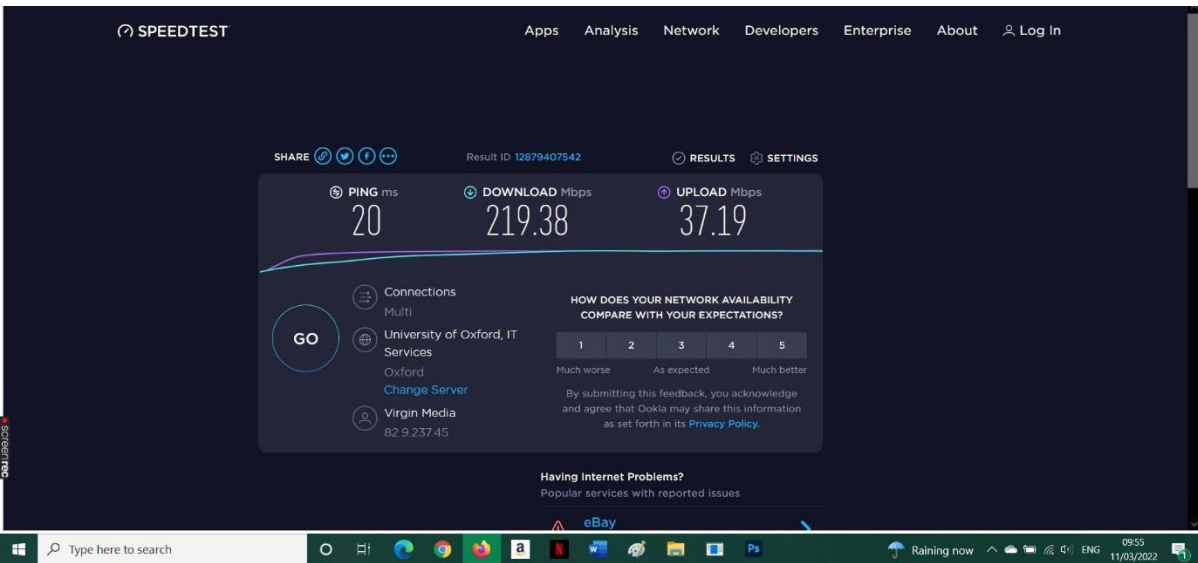


10/03/22

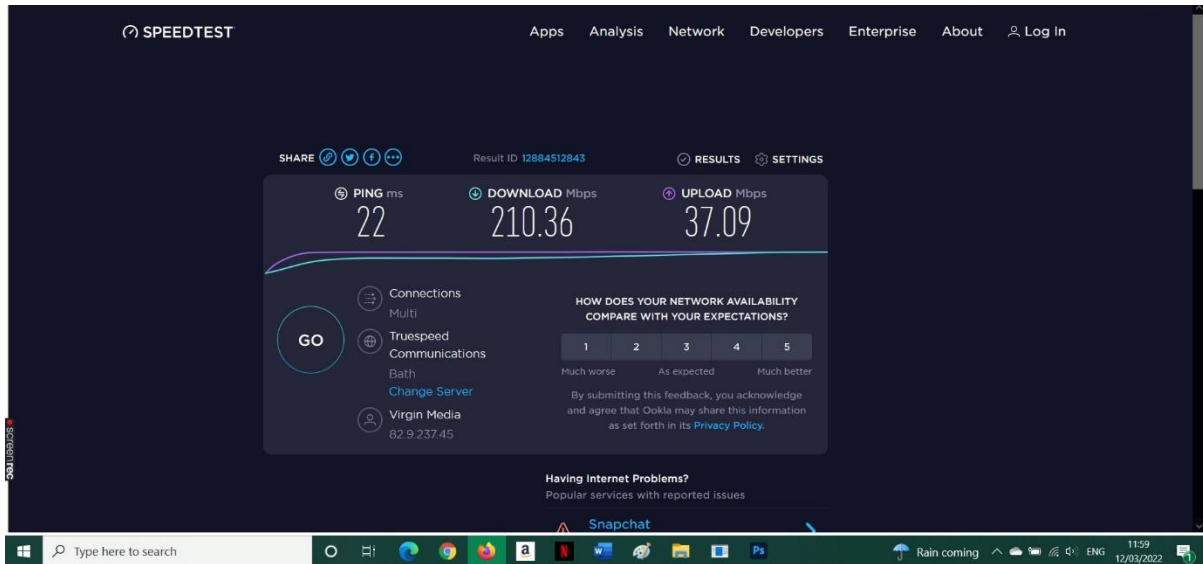




11/03/22



12/03/22



So this tells me there is nothing wrong with my router and is a problem with Virgin Media.

Furthermore I have also shown screenshots I only have one bandwidth 2g not 5g.