

WEEK COMMENCING MONDAY 14TH MARCH 2022

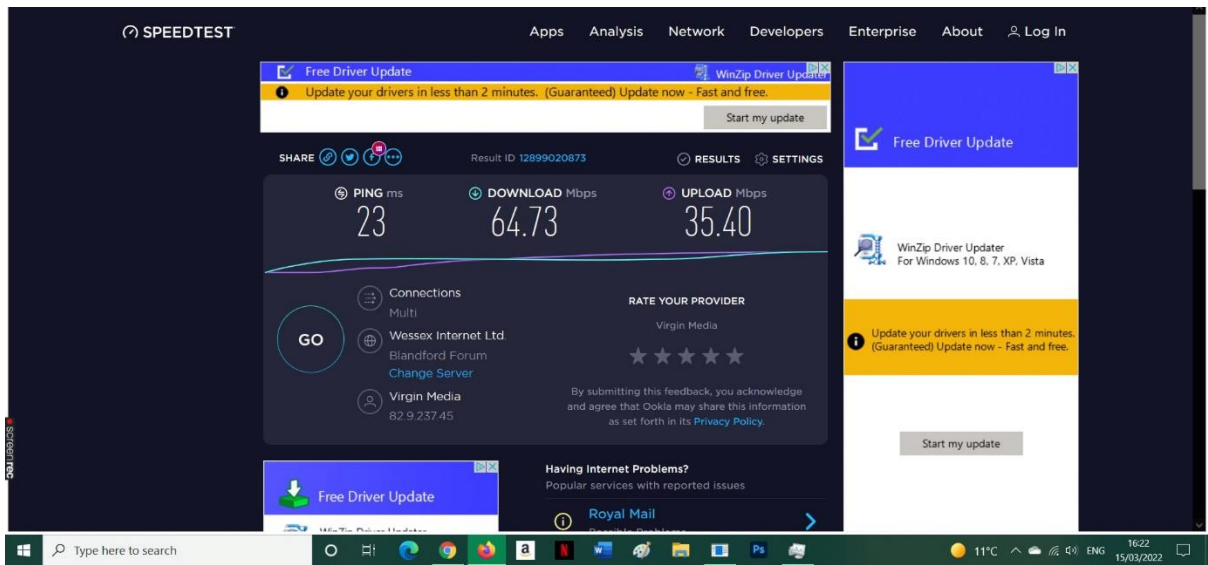
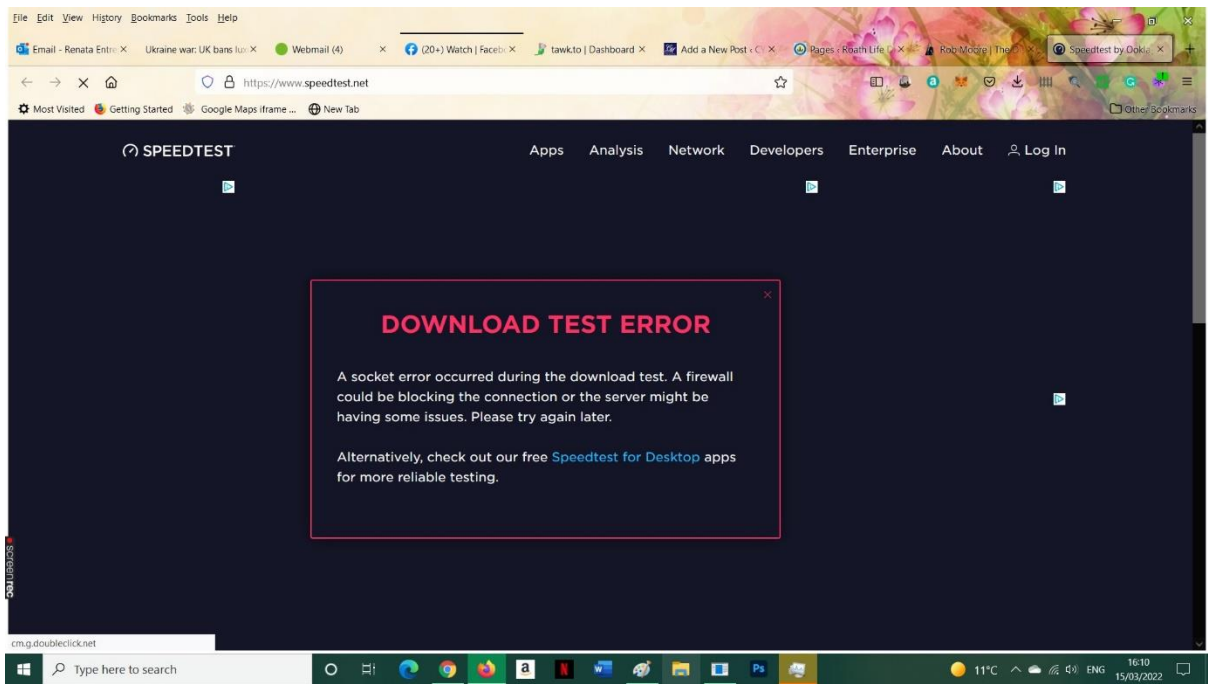
SPEEDTEST (14th to 18th)

014/03/22

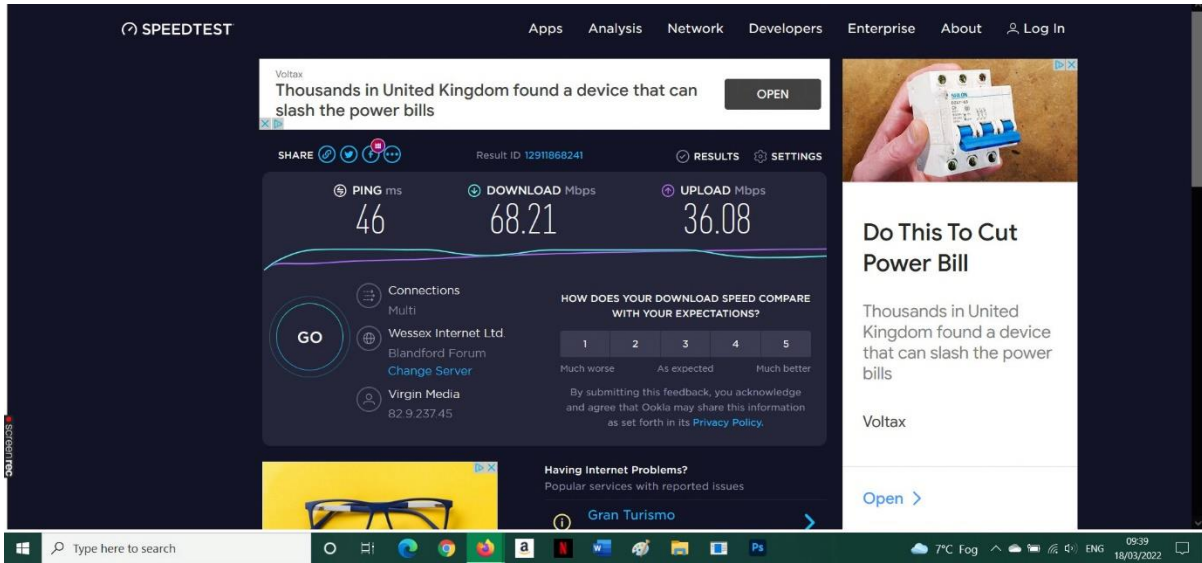
The screenshot shows the Speedtest website interface. At the top, there are navigation links: Apps, Analysis, Network, Developers, Enterprise, About, and Log In. A banner for 'Free Driver Update' is visible, along with a 'WinZip Driver Updater' notification. The main content area displays test results for a connection to Virgin Media in Cardiff. The results are: PING 30 ms, DOWNLOAD 42.95 Mbps, and UPLOAD 37.07 Mbps. Below the results, there are options to 'GO' to other servers (Multi, Ogi, Cardiff) and a 'RATE YOUR PROVIDER' section for Virgin Media with a 5-star rating. A sidebar on the right features an advertisement for 'RESTORO.COM' with the text 'Repair & Update Windows 10 Now' and a 'Repair Windows 10' button. The Windows taskbar at the bottom shows the search bar, taskbar icons, and system tray with the date 14/03/2022 and time 12:41.

15/03/22

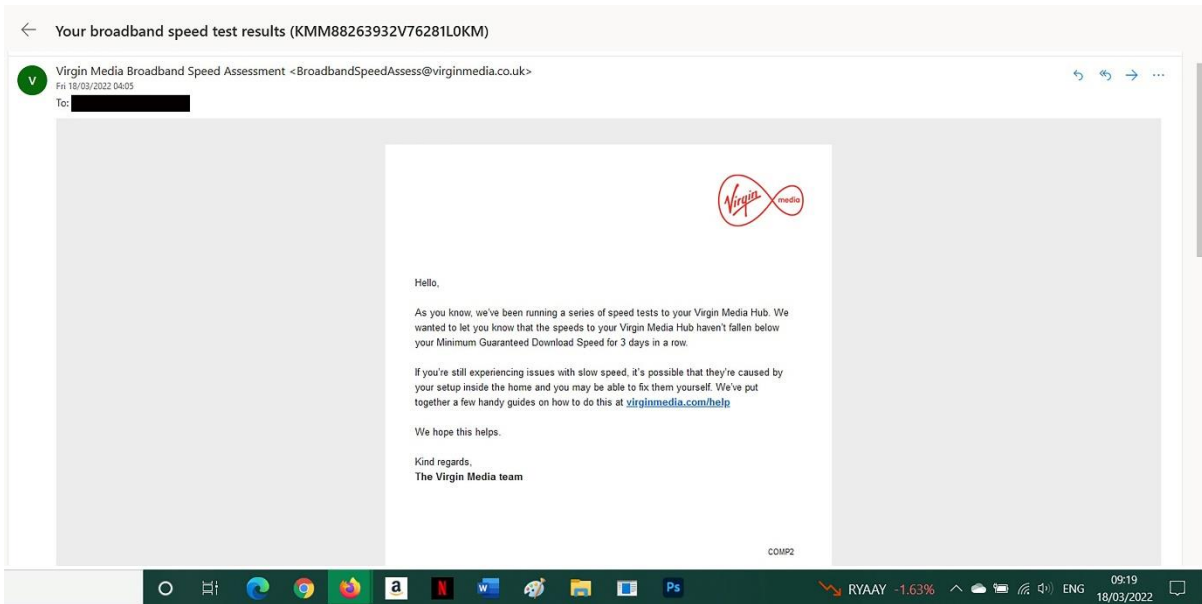
The screenshot shows the Speedtest website interface with an error message. The error message is titled 'UPLOAD TEST ERROR' and states: 'A socket error occurred during the upload test. A firewall could be blocking the connection or the server might be having some issues. Please try again later. Alternatively, check out our free Speedtest for Desktop apps for more reliable testing.' The background shows a blue sidebar with an Intel vPRO advertisement and a 'LEGAL' link. The Windows taskbar at the bottom shows the search bar, taskbar icons, and system tray with the date 15/03/2022 and time 09:38.



18/03/22



RESPONSE FROM VIRGIN



Furthermore I have also shown screenshots I only have one bandwidth 2g not 5g.